

Troubleshooting for SaaS Private Offers

Customer Instructions:

Your Private Offer has been created and can be found at the following **Private Offer URL**.

Private Offer URL:

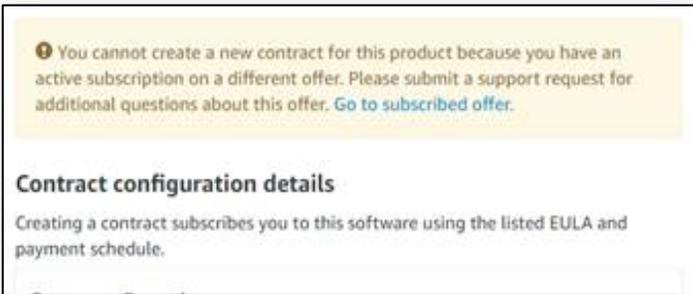
1. Sign-in to account: X1234567891011X
2. Navigate to the above URL.
3. Confirm the term in the "Contract Duration" section.
4. Review pricing to confirm the agreed upon price and payment schedule (if applicable) or select appropriate tier.
5. Click "Create Contract"
6. Click "Pay Now" & "Setup your Account" and you will arrive on a "Registration Page." Please complete all the information.

This offer URL expires on X**March 31, 2020**X.



Most common reasons for the 404 error:

- Customer is in wrong account
- Offer has expired



Reason for the contract error:
Customer currently has an active contract between this product and their AWS account ID. Contact @mpcustdesk for assistance.

IMPORTANT! Customer will need to complete registration directly on Seller's website by clicking "Setup your account" after accepting the private offer for SaaS products.

